**Refund and Returns Policies:**

Return within 14 days in original package and condition for a full refund minus shipping charges. Items not in original shipped condition will incur a 10% restocking fee. We must be notified of your return by email before shipping any item back to us. After contacting us, you will be given a Return Authorization Number. All returned items to Skotz Designs must be accompanied by a Return Authorization Number and received within 14 days from delivery date. Customer is responsible for exchange/return shipping with tracking. If the return item is found to have been damaged a refund will not be issued and such items will be returned to the customer without refund.

A returned item where no exchange choice was made can only receive store credit if the transaction has been opened for more than 30 days.

 All sales of Custom and/or Clearance items are final and cannot be returned/refunded.